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FEB 09 2012

FCC Mail Room

Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street, Suite TW-A325
Washington, D.C. 20554

Annual 47 C.F.R. § 64.2009(e) CPNI Certification
EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2011

Date filed: February 3, 2012

Name of company covered by this certification: Ztar Mobile, Inc.; file number EB-08-TC-6092

Form 499 Filer ID: 825024

Name of Signatory: Kevin Haddad

Title of Signatory: President

I, Kevin Haddad, certify that I am an officer of the company named above, and acting as agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. *See* 47 C.F.R. § 64.2001 *et seq.*

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements (including those mandating the adoption of CPNI procedures, training, recordkeeping, and supervisory review) set forth in section 64.2001 *et seq.* of the Commission's rules.

The company has not taken any actions (i.e. proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.

The company has not received any customer complaints in the past year or at any time concerning the unauthorized release of CPNI.

Kevin Haddad



Ztar Mobile, Inc.

Attachment

Statement explaining procedures in connection with 2010 Annual CPNI Certification of Ztar Mobile, Inc.

The procedures necessary for the company to protect CPNI are appropriate to the limited access the company has to CPNI. The company is a reseller, and it typically has access only to the telephone number of a customer and the amount of airtime associated with that number. However, the Company has begun collecting name and address information relating to customers who provide this information on its internet website in connection with an order for service. The number of customers currently communicating with the Company in this way is small, but the Company is nevertheless careful to protect CPNI in accordance with the Commission's regulations. Company personnel are instructed that company procedures prohibit calling or making use of the telephone numbers in the company's possession to engage in marketing efforts. For non-internet customers, the only permitted communication is a service notice through text messages which may be sent when an account is becoming low in airtime to notify the customer of this fact. For internet customers, the only additional communication permitted is delivery of items ordered by the customer to the address supplied and responses to any request generated by the customer. Any other communication must be approved in advance by company management, which we believe complies with the requirements of 47 C.F.R. 64.2009(d). The company maintains records of all messages sent on its carriers' networks in the form of electronic documents. The company is able to ensure that CPNI available to the company is not misused through direct supervision and, upon receiving a complaint, review of the stored messages. However, the company has not received any complaint related to CPNI and is not aware of any attempt by any person to gain improper access to CPNI.